

Replace Your End-of-Life IVR & *Save Money* in the Process.



Integrated Voice Solutions

Migrate & Save

Organizations have invested millions of dollars into legacy IVR application development. Many fear that moving to a new platform will mean making that investment all over again. **Not so.**

As call center technology has transitioned away from proprietary IVR to open-standards based systems, VXML is the most frequently adopted development standard in the telephony industry today. Using an automated migration tool like [Arca+](#) to convert from legacy IVR platforms, IVS gives you the opportunity to:

- Use an IVS preferred program to save an average of 46% on the cost of ownership of your new IVR platform
- Reduce project duration by an average of 54%
- Minimize business disruption while deploying industry-leading IVR technology

IVS Client Analyses	Ports	Original Project Duration (months)	Arca Project	% Time Savings	TCO for Regular Migration	TCO for Arca+ Migration	% Cost Savings
Leading Electronics Manufacturer	72	3.2	1.2	63%	\$262,821	\$142,516	46%
Leading Chemical Solutions Company	18	4.8	2.7	44%	\$199,288	\$107,763	46%
Large Telecommunications Reseller	150	6.3	2.7	56%	\$777,902	\$399,179	49%
Branded Credit Solutions Provider	968	4.7	2.4	50%	\$3,117,786	\$1,759,086	44%
Leading Multi-Channel Retailer	750	8.4	2.5	70%	\$3,064,396	\$1,597,317	48%
National Public University	12	4.3	2.6	41%	\$139,978	\$78,410	44%
Financial IT Solutions Company	600	12.7	6.9	46%	\$4,451,012	\$2,374,733	47%
Leading Provider of Financial Services & Products	432	7.7	3.4	56%	\$1,924,106	\$1,014,419	47%
Specialty Auto Insurance Company	80	4.6	1.6	65%	\$368,117	\$187,787	49%
Large Health Benefits Administrator	96	3.5	1.4	58%	\$348,368	\$190,236	45%
Large Benefit Plan Administrator	48	3.5	2.3	34%	\$203,706	\$119,750	41%

Total Cost of Ownership [TCO] includes New Platform Port License Purchase, Migration Services and 5 Years Maintenance & Support.

Get Your Free Migration Cost Analysis Today!

IVS has access to several preferred licensing agreements that clients can leverage to drive down total project cost in migrating to a new IVR platform. By engaging in an Arca+ application analysis, you will gain full understanding of how long your migration will take, how much it will cost, and how much money you could save.

Contact Integrated Voice Solutions today and see how much you can save by implementing a modern, open-standard IVR!



(e) info@integratedvoicesolutions.com

(p) 781-853-0400